

Health Overview and Scrutiny

Briefing paper

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| Title: Becton Centre | | |
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| Purpose of the paper: To provide a briefing summary of the imminent closure of the Becton Centre in New Milton by Southern Health NHS Foundation Trust | | |
| Brief summary: To ensure a safe and sustainable environment for patients and staff, Southern Health NHS Foundation Trust have supported a decision to close the Becton Centre in New Milton, Hampshire by the end of January 2021, the Becton Centre will be completely vacated with staff and services moving to Lymington Community Hospital; Innovations 49 at Efford; and Unit 37 Enterprise Centre Totton. | | |
| Background: The Becton Centre was built in the 1950's and is located in New Milton, Hampshire. The following teams from Southern Health NHS Foundation Trust provide a range of community physical and mental health services that are based at the site: <ul style="list-style-type: none"> • New Forest Older Persons Mental Health (OPMH) community team (Mental Health Practitioners delivering online, home and clinic based outpatient appointments; 25 staff). • New Milton Integrated Community Team (ICT) (nurses, therapists and healthcare support workers delivering community and home based physical health treatments and interventions; 20 staff). • New Forest Integrated Single Point of Access (ISPA) administrative team (general booking and administration staff, including OPMH medical secretaries supporting the above services; 10 staff). <p>Southern Health NHS Foundation Trust (SHFT) took ownership of the property in 2001 from Salisbury Health Care where it previously operated as an OPMH in-patient respite service, which ceased operating in 2012.</p> <p>In May 2019 the first floor of Becton Centre had to be closed as the area was deemed to have inadequate fire protection. This view was verified by a full survey of the site by an independent fire specialist company. This survey advised a significant number of immediate actions which required total capital investment of between £250–300k. These costs and amendments would ensure fire safety compliance, however still not address the overall state of the building, layout and ongoing</p> | | |

suitability for a sustainable site, to be able to deliver services for a range of clinical and non-clinical staff.

The long term locality vision is for the clinics and group activity, offered currently by OPMH from the Becton Centre, to move into the CCG proposed New Milton Health and Wellbeing Centre. However, this new provision will not accommodate the community teams and administrative functions currently operating from the Becton Centre. Initial scoping indicates the Health and Wellbeing Centre (H&WBC) is not likely to happen until 2023/24 at the earliest. An immediate and long term solution is urgently required in order to provide a safe and secure fit for purpose environment for staff.

In line with the NHS 10 year plan and the community transformation response to the Coronavirus pandemic, the Lymington Integrated Care Team, New Milton Integrated Care Team and Lymington Frailty Team have undergone a virtual integration into a new 'One Team'. The new 'One Team' supports community based patients in clinics, homes and nursing / residential homes across the New Forest locality, working closely with Primary Care Networks and Leads, GP's and West Hampshire Clinical Commissioning Group. Co-locating these teams would be a good option.

Proposal:

Therefore, the proposal is to co-locate teams and services into both more suitable and locally focussed location within the South West New Forest. To enable this to happen, the following moves will be implemented:

1. New Milton Integrated Community Team to move from Becton Centre to 49 Otters Nursery to form a single co-located integrated community health "One Team".
2. Lymington Integrated Community Team to move from Lymington New Forest Hospital (LNFH) to 49 Otters Nursery to form a single co-located integrated community health "One Team".
3. Lymington Frailty Team to move from Lymington Hospital to 49 Otters Nursery to form a single co-located integrated community health "One Team".
4. Older Persons Community Mental Health Team (to include administration) to move from Becton Centre to Lymington New Forest Hospital.
5. South West Integrated Single Point of Access (administrative team) to move from Becton Centre to Unit 42 Enterprise Centre, Totton.

Co-location of the new "One Team" services will improve team resilience, coverage, sustainability and communication between the teams and the Primary Care Networks.

Lymington New Forest Hospital is a custom designed 12 year old PFI building. It is modern and well maintained and offers a significant improvement in environment for patients and staff over the current facilities at Becton Centre. Parking for patients is readily available on site at low cost. Full canteen and other amenities are also available. Patients will also have potential to schedule any physical health and mental health requirements on the same visit (radiology, outpatients, bloods etc).

49 Innovations is situated on the Otter's nursery site at Efford, Lymington and is a standalone building with 100 car parking spaces. The building is of an exceptionally high quality and is offered fully serviced. The landlord has worked with the SW Estate Transformation Manager and has identified an area that meets the Trusts requirements.

Engagement to date:

All clinical and non-clinical staff working across the services at Becton Centre have been met in person by team leads and senior Clinical and Operational Leads within Southern Health NHS Foundation Trust on 15th October 2020 to inform them of the upcoming closure of the site and impact.

Both Integrated Community Care Teams, OPMH Community Mental Health Team and Lymington Frailty Team are supportive of the changes and in agreement without the need for any formal consultation, recognising the opportunities the co-location and moves will offer both to their environment as well as collocating on a single site.

A formal workforce consultation is in progress for the SHFT ISPA team who will be relocating in line with the above plan; no redundancies are anticipated and staff will be actively supported with redeployment if preferred.

SHFT employ a single cleaner for the site and that staff member will transfer employment location to the new site ensuring no redundancy.

All patients will be notified of the change of provision in due course to include information about the ongoing requirement for the use of virtual appointments as a result of the current Coronavirus pandemic.

Support and Evidence:

Supporting documentation includes:

- Fire Risk Assessment for Becton Centre; completed 2019 (enclosed).
- Fire Door Survey for Becton Centre; completed 2019 (enclosed).
- Fire Risk Assessment for Becton Centre; completed 2020 (enclosed).
- Health and Safety Risk Assessment for Becton Centre; completed 2019 (enclosed).
- Workforce Consultation paper for ISPA staff within South West Integrated Service Division as signed off at SHFT JCNC meeting.



Becton Centre FRA
190415.pdf



Becton Centre FRA
Review 200624.pdf



Fire Door Survey -
Becton Centre.pdf



Becton Centre Final
Support Visit 13 05



ISPA Consultation
paper Final Version

Impact:

There are currently 3 OPMH clinics per week held for Lymington locality patients at Becton Centre. They will move to be delivered from LNFH from 01/01/21.

There are currently 2 OPMH clinics per week held for New Milton locality patients that will be moving from Becton Centre to LNFH from 01/01/21.

Current services delivered at the GP Practice at Ringwood and the service at Fordingbridge Hospital remains unaffected by the changes outlined within this document.



It is worth noting that although the move date for staff and clinics comes into effect from 01/01/21, no patients will be directly affected as the current management of all OPMH patients is done via SKYPE appointments. Any patients that do require a full face to face assessment or appointment are seen in their own home in person by a Consultant or practitioner. This will continue during the current COVID-19 outbreak and is unlikely to change until April 2021 at the earliest. There are no reductions in service capacity planned as part of this relocation.